

# SPC Series

## Limited Warranty

This warranty statement applies to the following Alpha and Outback Energy GmbH (AOE) Power products:

- All SPC II-M, SPC III series, SPC IIIS and SPC IV inverter/chargers
- Wifi, GPRS and SNMP Communication Boxes
- SPC II-M Parallel Kit

AOE provides a two (2) year limited warranty against defects in materials and workmanship, for the products listed above. The term of this warranty commences upon the earliest of the following events:

- Commissioning/first activation of the product by an installer or end user
- 6 months after the product is shipped from the factory.

The warranty does not apply to normal wear and tear and is void for any product or component that has been modified or damaged by any of the following:

- Damage occurring during installation
- Removal and reinstallation (aside from factory authorized repair)
- Unauthorized alteration or disassembly
- Accident or abuse, including drops, reversed polarity, etc.
- Corrosion
- Lightning and/or Overvoltages of any nature above the Product Ratings
- Repair or service not authorized by AOE
- Operation or installation contrary to manufacturer product instructions and/or technical specifications
- Operation outdoors or direct exposure to the elements
- Operation or installation in environments which exceed the ingress protection (IP) rating of the products
- Fire, floods, or acts of God, including Force Majeure events
- Shipping or transportation
- Incidental or consequential damage caused by other components of the power system or

- Any product whose serial number and/or warranty seal has been altered, defaced, broken or removed

This warranty applies to the AOE Distributor.

AOE liability for any defective product, or any product part, shall be limited to the provision of parts as well technical support needed for repair or replacement in the next available shipment to the AOE Distributor.

AOE does not warrant or guarantee workmanship performed by any person or firm installing its products. This warranty does not cover the costs of installation, removal, shipping (except as described below), or reinstallation of products or parts of products.

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